



3 Year Manufacturer Limited Warranty (Domestic)

Warranty Certificate

We're confident that your new massage chair will provide you with many years of relaxation and trouble-free performance.

VComfort supply quality massage chairs that are built to last, your massage chair comes with a 3 year manufacturer's warranty for home use to protect against manufacturing faults and defects that occur during this warranty period.

Terms & Conditions

- You must register our warranty within a month after you receive the product.
- Keep your receipt, order or invoice number as proof of purchase.
- Warranty covers all mechanical, electrical parts and labour cost. Customers do not pay anything within this period.
- If a repair cannot be carried out or if it has taken an unreasonable length of time (3 months) then VComfort may replace your product with a similar product.
- If no fault is found, we will charge customer £99 towards a call-out charge.
- If your item is a part of a set, only the damaged part will be repaired or replaced.
- This warranty does not cover normal wear and tear including Velcro, zipper, or tears in any fabric or leather covering by abuse.
- We reserve the right to undertake inspection of the product to verify any fault.

Warranty Limitations and Exclusions

Warranties do not cover any loss or damage resulting from: improper installation; unauthorised repairs; use in a commercial or corporate setting; alterations or modifications of original condition; improper use of electrical/power supply; electrical disturbances and power surges; dropped product, including but not limited to remote controls; a malfunction or damage resulting from improper use or unreasonable use or maintenance; failure to follow operating instructions; transportation damage; theft; abuse; misuse; neglect; vandalism; or environmental conditions (fire, floods, rust, sand, dirt, windstorm, hail, earthquake, or exposure to weather conditions); and products purchased or acquired from unauthorised dealers. This warranty is not transferrable.

Warranty Registration (Domestic)

Scan the QR code to fill out the warranty registration form to ensure it is in our system. This will simplify the warranty process should you ever need it.



To initiate a VComfort Warranty claim, simply call our Customer Support Team: 0333 577 9597 or email us at info@vcomfort.co.uk